# **Accessibility at SAIF**



### Building a more accessible future: SAIF's commitment to language inclusivity

At SAIF, we partner with organizations, business leaders, and communities to deeply understand and meet our customers' diverse needs, ensuring an inclusive experience for everyone.

As part of our ongoing commitment to accessibility, we've implemented several enhancements to our services:

#### Switch to Spanish

On <u>saif.com</u>, you can easily switch to Spanish, perform key tasks, and get critical information about Workers' Comp and SAIF insurance.



#### **Rebuilt services with Spanish options**

We've recently revamped key account services to include Spanish options, such as registration and setting up email and text notifications.

#### **Modernization effort**

SAIF just launched a major effort to modernize our customer and partner portals, which includes multi-language capabilities and enhanced digital services.

#### New policyholder packet

SAIF's new policyholder packet includes both English and Spanish language content.

## SAIF is dedicated to ensuring accessibility; in fact, it's part of our mission statement!

We've added the construction safety seminars in both English and Spanish, modeled after the ag seminars we offer in both languages. We've also increased our advertising reach in the Spanish radio markets and translated several of our marketing materials so our bilingual sales staff can use them with Spanish speaking policyholders.

SAIF's bilingual services reinforce our commitment to meeting the needs of our diverse customers and to deliver more tailored and effective services.

#### Learn more

For information about SAIF, contact us at 800.285.8525 or visit <u>saif.com</u>.